



METHODOLOGICAL APPROACHES TO ACCREDITATION OF QUALIFICATION CENTERS AS BASED ON EU MEMBER STATES EXPERIENCE



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CONCEPT FOR A QUALIFICATION CENTER

Qualification Center – *is an operator authorized to do assessment and recognition of learning outcomes of individuals (such as those attained through nonformal or informal education), **awarding** and/or validation of the relevant professional qualifications (Article 34 of the Law of Ukraine “On Education”).*

(a) assessment

(б) validation of learning outcomes (knowledge, skills, competences) of persons

(B) awarding of professional qualifications



QUALITY OF CERTIFICATION PROCESS

How to plan and attain quality?

Planning the certification process of due quality



KEY PROCESSES TO SUPPORT CERTIFICATION QUALITY

Management and administration to support certification process

Human resources management

Financial management

Marketing/business planning

Cooperation with partner / subcontracting organizations

Optimal use of resources

Certification process

Assessment

Validation

Awarding

Activity under assessment standard

Control and assessment materials

Support of candidates

Information/communication

Conformity with expectations of stakeholders



Support of certification process

QUALITY ASSURANCE OF CERTIFICATION PROCESS

How to assure and improve quality?

Assurance and improvement of assessment quality and validation of learning outcomes



ASSURANCE AND IMPROVEMENT OF CERTIFICATION QUALITY

Assuring conformity with the established criteria of quality standard by means of:

- **Assessment of activities and outcomes for conformity with requirements of the standard**
testing of conformity with the relevant assessment standards
- **Continuous improvement of the process (service) and relevant quality standards (quality cycle)**
conformity assessment for needs / expectations of stakeholders



FORMAL MECHANISMS FOR QUALITY ASSURANCE

- **Self-assessment (internal quality audit, internal quality assurance)**

Outcome: **corrective measures (plan of actions) to improve the available assessment and certification practices**

- **External assessment (accreditation and monitoring, external quality assurance)**

Outcome: **attaining the status of a qualification center, accreditation / expansion of accreditation scope**



ACCREDITATION CRITERIA OF QUALIFICATION CENTERS

Criteria for accreditation / quality standards are distributed according to the following principles (excellence categories):

- **Management and organizational efficiency**
- **Quality assurance**
- **Administration and support**
- **Developing control and assessment materials (assessment tools)**
- **Assessment and recognition of learning outcomes**



ACCREDITATION AND MONITORING OF QUALIFICATION CENTERS

Accreditation is operated on the basis of the following:

- ***Self-assessment report***: drafted by a subject of assessment and recognition of learning outcomes
- ***External assessment (accreditation expert evaluation)***: analysis of self-assessment report, testing the on-site self-assessment report results (*audit*), analysis of the received data and addressing non-conformities

Monitoring of accredited qualification centers:

- ***Surveillance***: conducting measures for on-site assessment (audit)
- ***Repeated external assessment (regular accreditation)***
- ***Conducting extraordinary assessments*** (if required)
- ***Expansion of accreditation scope***



Thank you!

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