METHODOLOGICAL APPROACHES TO ACCREDITATION OF QUALIFICATION CENTERS AS BASED ON EU MEMBER STATES EXPERIENCE

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KYIV, 28/11/2019
Qualification Center – is an operator authorized to do assessment and recognition of learning outcomes of individuals (such as those attained through nonformal or informal education), awarding and/or validation of the relevant professional qualifications (Article 34 of the Law of Ukraine “On Education”).

(a) assessment

(б) validation of learning outcomes (knowledge, skills, competences) of persons

(в) awarding of professional qualifications
How to plan and attain quality?
Planning the certification process of due quality
KEY PROCESSES TO SUPPORT CERTIFICATION QUALITY

Management and administration to support certification process

- Human resources management
- Financial management
- Marketing/business planning
- Cooperation with partner/subcontracting organizations

Certification process

- Assessment
- Validation
- Awarding

Support of certification process

- Control and assessment materials
- Support of candidates
- Information/communication

Optimal use of resources
Activity under assessment standard
Conformity with expectations of stakeholders
How to assure and improve quality?
Assurance and improvement of assessment quality and validation of learning outcomes
Assuring conformity with the established criteria of quality standard by means of:

- **Assessment of activities and outcomes for conformity with requirements of the standard**
  - *testing of conformity with the relevant assessment standards*

- **Continuous improvement of the process (service) and relevant quality standards (quality cycle)**
  - *conformity assessment for needs / expectations of stakeholders*
Self-assessment (internal quality audit, internal quality assurance)

Outcome: corrective measures (plan of actions) to improve the available assessment and certification practices

External assessment (accreditation and monitoring, external quality assurance)

Outcome: attaining the status of a qualification center, accreditation / expansion of accreditation scope
Criteria for accreditation / quality standards are distributed according to the following principles (excellence categories):

- **Management and organizational efficiency**
- **Quality assurance**
- **Administration and support**
- **Developing control and assessment materials (assessment tools)**
- **Assessment and recognition of learning outcomes**
Accreditation is operated on the basis of the following:

- **Self-assessment report**: drafted by a subject of assessment and recognition of learning outcomes

- **External assessment (accreditation expert evaluation)**: analysis of self-assessment report, testing the on-site self-assessment report results (audit), analysis of the received data and addressing non-conformities

**Monitoring** of accredited qualification centers:

- **Surveillance**: conducting measures for on-site assessment (audit)

- **Repeated external assessment (regular accreditation)**

- **Conducting extraordinary assessments** (if required)

- **Expansion of accreditation scope**
Thank you!

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