

## CRISIS MANAGEMENT

### *Key information*

#### Controller

Cesare Onestini, Director of the ETF, [Cesare.Onestini@etf.europa.eu](mailto:Cesare.Onestini@etf.europa.eu)

#### Business owner

Renata Vallome, ETF Security Officer and Facilities Coordinator, [Renata.Vallome@etf.europa.eu](mailto:Renata.Vallome@etf.europa.eu)

#### Data protection officer

Tiziana Ciccarone / Laurens Rijken, [DataProtectionOfficer@etf.europa.eu](mailto:DataProtectionOfficer@etf.europa.eu)

#### Purpose of the processing

To manage crisis situation involving ETF activities

#### Legal basis

The legal basis for the processing operations of personal data are the ETF Building Security Policy (ETF/18/DEC/010) and the ETF Health and Safety Policy (ETF/16/DEC/007).

#### Personal data

Personal data concerned are:

- Crisis management team members: Name, private telephone number and email address
- Crisis subjects and other actors: Name and any other data needed for the crisis management (e.g. personal ID, names of relatives to be contacted etc.)

#### Recipients of the personal data

For the purpose detailed above, access to personal data is provided to the following processing entities:

- Crisis Management Team, and any other actors involved on a need-to-know-basis.

#### Transfer to third countries/international organisations

Not applicable

### *Further information*

#### Data retention

Data collected will be retained:

- For the crisis management team: as long as the person is member of the team
- For the management of the crisis: two years after complete closure of the event

### Right of access, rectification or erasure, restriction, objection

Any request to access, rectify or erase personal data, or to restrict or object to the processing of personal data shall be addressed in writing to the ETF Security Officer and Facilities Coordinator, Ms Renata Vallome, [Renata.Vallome@etf.europa.eu](mailto:Renata.Vallome@etf.europa.eu)

### Right to withdraw consent

Not applicable

### Right to lodge complaint

Data subjects can at any time lodge a complaint on the processing of their personal data to the ETF Data Protection Officer ([DataProtectionOfficer@etf.europa.eu](mailto:DataProtectionOfficer@etf.europa.eu)) or to the European Data Protection Supervisor (<http://www.edps.europa.eu>).

### Necessity of provision of data

Provision of data is obligatory for the handling of crises.