

ELECTRONIC COMMUNICATION MONITORING

Key information

Controller

Cesare Onestini, Director of the ETF, Cesare.Onestini@etf.europa.eu

Business owner

Michael Reiner, ICT Team Leader, michael.reiner@etf.europa.eu

Data protection officer

Tiziana Ciccarone / Laurens Rijken, DataProtectionOfficer@etf.europa.eu

Purpose of the processing

The purpose of processing is to ensure highest ICT security level for ETF ICT infrastructure, the virtual desktops and devices connected through real time monitoring.

Legal basis *(if applicable)*

The legal basis for the processing operations of personal data is Electronic Communication policy, adopted by MT 29.7.2008.

Personal data

Personal data concerned are

- In case of normal monitoring: Date, Time, IP address source, IP address destination, application used.
- In case of investigation of security incidents (with identified need to know): indirect matching of IP address to desktop session and related ETF staff member may occur

Recipients of the personal data

For the purpose detailed above, access to personal data is provided to the following processing entities:

- Internal recipients: specifically designated members of ICT Team
- External recipients: in case of security investigation, ETF may transfer monitoring logs to external experts (in particular, CERT-EU)

Further information

Data retention

Data collected will be retained for 50 days.

Right of access, rectification or erasure, restriction, objection

Any request to access, rectify or erase personal data, or to restrict or object to the processing of personal data shall be addressed in writing to the Michael Reiner; ICT Team Leader; michael.reiner@etf.europa.eu.

Right to lodge complaint

Data subjects can at any time lodge a complaint on the processing of their personal data to the ETF Data Protection Officer (DataProtectionOfficer@etf.europa.eu) or to the European Data Protection Supervisor (<http://www.edps.europa.eu>).