AGENDA

TITLE:

AI Adoption in the EU Agencies in the field of Employment

EUROPEAN TRAINING FOUNDATION (ETF), TURIN (ITALY)

20 – 21 October 2026

The ETF is pleased to launch the upcoming event “Artificial Intelligence (AI) Adoption in EU Agencies in the field of Employment”, bringing together experts and practitioners from across the EU agencies network to explore how artificial intelligence is transforming the way we work, collaborate and deliver impact. At a time when AI is rapidly reshaping labour markets, public services and skills systems, this event provides a timely platform to exchange experiences, reflect on common challenges, and identify opportunities for joint action in a highly regulated environment.

Building on ongoing collaboration within the employment cluster and beyond, the event will showcase concrete use cases, lessons learned, and governance approaches emerging across agencies. It will also open a space for practical dialogue on how to move from experimentation to sustainable adoption. By fostering peer learning and strengthening partnerships, the ETF aims to contribute to a more coherent and strategic uptake of AI across EU agencies, ultimately enhancing our collective capacity to support employment, skills development and inclusive growth.

Objectives:

- Facilitate exchange of practical AI use cases and adoption experiences across EU agencies;
- Identify common challenges, including governance, compliance with the EU AI Act, and organisational change;
- Promote collaboration and synergies among agencies, including opportunities for shared tools, data, and solutions;
- Support the transition from pilot initiatives to scalable and sustainable AI deployment;
- Strengthen capacities and readiness of agencies to integrate AI into their core activities in the field of employment and skills.

Day 1 – Tuesday, 20 October 2026 – Setting the Scene

Time	Sessions *(Sala Europa)*
09:30 – 09:40	**Welcome and opening** *Eva Jimeno Sicilia, Head of Corporate Services Unit, ETF*
09:40 – 10:00	**Objectives of the workshop and cooperation**
10:00 – 11:15	**AI Governance in the EU Agencies**
11:15 – 11:30	***Coffee Break***
11:30 – 13:00	**Presentation of current AI initiatives – Part 1 (OSHA, CEDEFOP EUROFOUND)**
13:00 – 14:00	***Lunch Break***
14:00 – 15:00	**Presentation of current AI initiatives – Part 2 (ETF, ELA)**
15:00 – 15:15	***Coffee break***
15:30 – 16:00	**Conclusions (Unipartner)**
19:30	***Dinner***

Day 2 – Wednesday, 21 October 2026 – What AI solutions can we build together?

Time	Sessions *(Sala Europa)*
	Ideation Hackathon (Unipartner) Bring a real challenge from your agency. Through practical examples and collaborative exercises, you'll explore what AI agents can do, identify needs shared across agencies, and develop the most promising opportunities into initial business cases. The ideas and next steps from the day will help shape the draft Cooperation Roadmap 2027. You do not need coding experience or technical knowledge.
09:30 – 09:45	**Welcome and orientation** Hear the goals for the day, get familiar with the agenda and tools, and connect the workshop to the agencies' discussion on Day 1.
09:45 – 10:30	**The art of the possible: AI agents at work** Explore examples of agents for customer-facing services and personal productivity, as well as more autonomous agents. See how agents can be embedded in applications, woven into workflows or coordinated in multi-level orchestrations within and across organisations. Learn the building blocks of an agent—purpose, data, tools and agency, including identity, sandboxing and autonomy—and consider the risks that responsible use must address.
10:30 - 10:45	**From inspiration to initiative: the hackathon journey** Understand how the day moves from generating ideas to assessing them and developing selected opportunities into business cases.

10:45 – 11:00	**Define what we want to achieve together** Identify the shared challenges and priorities that will guide ideation, so the ideas focus on opportunities for cross-agency cooperation.
11:00 – 11:15	***Coffee Break*** *Take a break and connect with colleagues from other agencies.*
11:15 – 12:30	**Idea lab: discover opportunities worth sharing** Work in groups to surface common needs and generate AI opportunities. Give each idea a clear name and description, then compare its potential value, feasibility and risks.
12:30 – 14:00	***Lunch Break***
14:00 – 14:20	**What makes an agent solution work?** Explore the components behind an agent solution: user experience; agents, skills, tools and workflows; data and tool providers; API management; guardrails; monitoring; and observability. Use these concepts to ground the business-case discussion.
14:20 – 15:15	**Build the case for a shared opportunity** Develop selected ideas by clarifying the problem, expected value, feasibility, dependencies and risks. Consider what agencies could contribute and what would need to be validated before moving forward.
15:15 – 15:30	***Coffee Break*** *Take a break before sharing the ideas.*
15:30 – 16:30	**Pitches and open discussion: what should move forward?** Present the strongest opportunities, compare their shared value and readiness, and discuss possible next steps. The discussion will inform the draft Cooperation Roadmap 2027; ideas are proposals, not agency commitments.
	End of the open Hackathon session. A restricted discussion among EU Agency representatives follows.
16:30 – 17:00	**Meeting with Representatives of EU Agencies to discuss the next steps** Participation is limited exclusively to designated representatives of the EU agencies.