



# The foundation of an inclusive labour market!

• "(1) Everyone has the right to work, to free choice of employment, to just and favourable conditions of work and to protection against unemployment"

(United Nations Universal declaration of human rights. Article 23)

 "States Parties recognize the right of persons with disabilities to work, on an equal basis with others; this includes the right to the opportunity to gain a living by work freely chosen or accepted in a labour market and work environment that is open, inclusive and accessible to persons with disabilities"

(United Nations Convention on the Rights of Persons with Disabilities. Article 27)



### Special responsibilities and priorities

- Sectoral responsibility for functional impairment issues within the active labour market policy
- Increase the number of job seekers with functional impairment going into work or education





Where do we start?





## The first question must always be



 Tell me about your skills, competence, and experience.



#### What about the labour market?



- How can the person meet the need of competence on the labour market?
- Where can the person use personal resources in an environment that is including?



## The second question should be



 Tell me if and how your health issue or impairment prevents you from using your skills, competence and experience.



#### **Meet Peter**



- A trained teacher with some experience from work in a school with young children
- A desperate need of his competence on the labour market
- Moderate hearing loss on one ear
- Using a hearing aid that enables him to take part in activities and work



# Does Peter need vocational rehabilitation and extra support?



 Does Peter have reduced work ability due to his hearing loss?



 Does Peter need support to be able to work as a teacher?

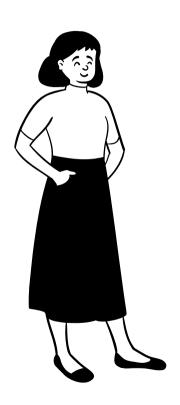


Probably not.
Depending on
the enironment
where he works.

 Peter needs access to the webbsite to find out more about current vacancies and apply for jobs



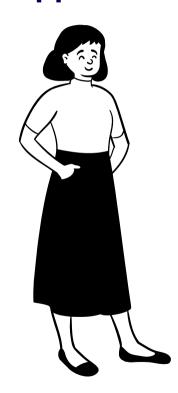
#### **Meet Anna**



- High-school degree. No vocational training.
- Some experience of work at a nursing home for elderly people
- Volunteer work at her daughter's soccer club
- Interested in administrative work
- Disease that causes pain and reduced mobility



# Does Anna need vocational rehabilitation and extra support?



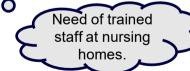
Does Anna have reduced work ability
 due to her disability?

 Does Anna need support to be able to find suitable work?

 What about the needs of competence on the labour market?

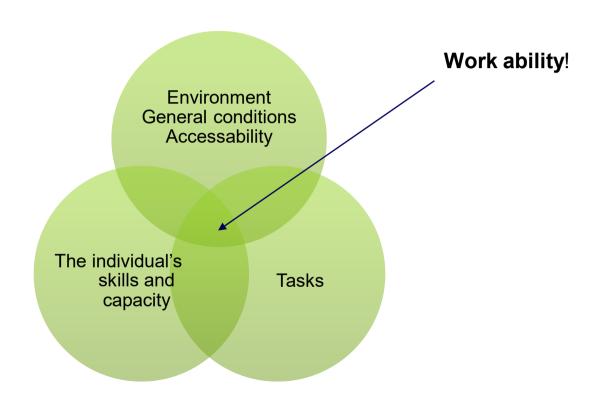
 Anna needs support to find out more about how she can use her skills at work. How her disability affects her work ability short term and long term. Probably, depending on tasks

Probably.
Vocational
guidance,
internship, grants
or subsidies.



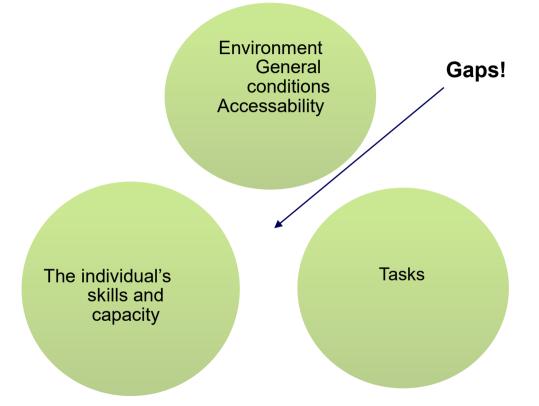


### Work ability or reduced work ability!





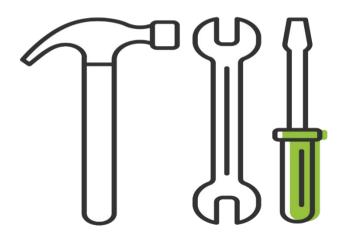
## Work ability or reduced work ability!





## **Work Analysis**

-a tool to assess the gap between requirements & ability



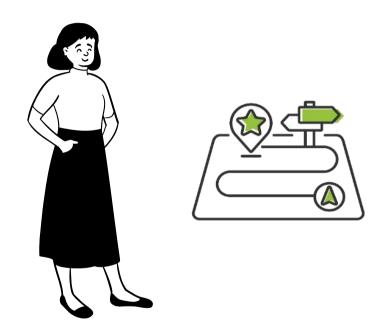


## How is a work analysis used in a Swedish context?

- When assessing the individuals' capacity and the requirements of the workplace (to assess the gap)
- When deciding on support to the employer for hiring a person with disabilities (to close the gap)
- When deciding on support to a person with disabilities (to close the gap)
- Method used by employment officers and occupational therapists



#### Anna is an internship trainee at KB-products!



After four months Anna, the employer and Arbetsförmedlingen know more about Annas skills and need of support.

Some gaps are detected!

There is an administrative position available at KB-products!



#### **Work analysis**

(Assessment and conclusion)

#### Items reflecting the requirements of the work:

#### Ability to fulfil the requirements:

4 = High 3 =Fairly high 2 = Fairly low 1 = Low	Enviror	nment	Tas	ks			Pers	on		4 = High 3 = Fairly high 2 = Fairly low 1 = Low 0 = None
	Rar	nge of d	emands		Criteria	Rang fulfil	ge of ment			

					Rang	ge of					
	Ran	ge of	dema	nds	Criteria	fulfil	ment				
Comments	4	3	2	1	Competence	4	3	2	1	0	Comments
			x		Qualifications required when performing the task. Work skills.		x				
		x			Language; read, write, calculate	x					
			х		Research information	х					
				х	Drive a vehicle		х				
Original keyboard		x			Operate phone or comupter for communication			х	_	//	Needs adapted keyboard due to her impairment
		х		×	Operate machines/engines	х					
			x		Hours- Full time/part time, shift work, daytime/night, flex work			x			
	_	x			Working pace- Regular/irregular, stress, many tasks simultaneously				x	_	Needs one task at a time.
	_	x			Variation-Tempo/Varying tasks				x	_	Time for regular breaks.



Comments	4	3	2	1	Psychosocial factors	4	3	2	1	0	Comments
			Х		Understand/Express oneself verbally		Х				
		х			Understand/Express oneself in writing		х				
		х			Mainly solitary work		Х				
			х		Cooperate with fellow workers		Х				
		х			Handle customers requirements		Х				

Comments	4	3	2	1	Energy/ level of activity and requirements of independence	4	3	2	1	0	Comments
											Pain makes it sometimes hard to
	<	Х			Focus/ maintain attention			Χ	$\geq$	•	keep focused
			Х		Power of initiative		Х				
		х			Planning and organizing ability		Х				
			х		Make decisions		Х				
			х		Solve problems simple/complex		Х				
			х		Handle deadlines		Х				



Comments	4	3	2	1	Physical requirements	4	3	2	1	0	Comments
Office on the second floor.											Can climb only a couple of steps due
No lift.	$\leq$	х			Crawl, run, walk stairs, jump, climb				х		to pain
			х		Stand, lie down, sit on your knees, bent position				х		
			х		Lift, Carry				х		
			х		Walk short/long distances				х		
			×		Pull, push, hand out, throw, catch objects				х		
Must handle some heavy equipment		×			Grab, release, handle, work with the arms in an elevated position, out from the body /over shoulder height				×	/	The impairment affects her arms and shoulders
			х		Read text with small letters, small details	х					
				х	Hear signals, calls	х					
				х	Special Health requirements	х					

Comments	4	3	2	1	Environmental conditions	4	3	2	1	0	Comments
Restrooms on the ground (		×			Accessibility- Entrance, hygiene facilities, staff rooms, high altitude work, narrow spaces			x	\ /	//	Can climb only a couple of steps
		1	x		Climate- temperature, temperature changes, humidity	x					
			х		Sound- Noise	х					



#### Anna is employed at KB-products!



Due to her disability Anna and her employer are eligible for support

#### Grants for aid at the workplace

- Adapted keyboard for the computer
- Cost for arrangements at the gound floor to make the workplace accessible.

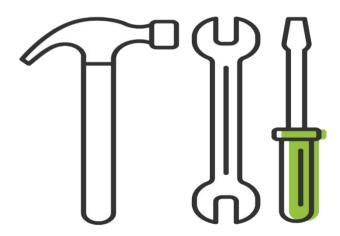
## Wage subsidised development employment

- Low working pace
- Time for rest
- Adapted tasks



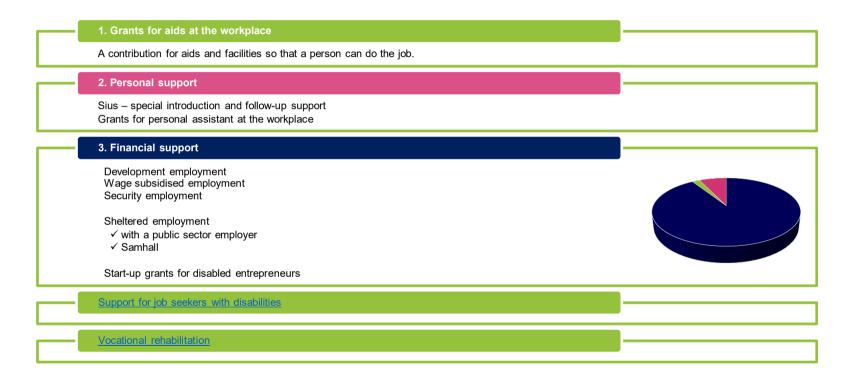
# Programs for persons with disabilities that reduce work ability

-a tool to close the gap between requirements & ability





## Special programs for job seekers with functional impairments that reduce work ability- Three kinds of support





## **Key factors and starting points**



Awareness

Assessment of national challenges and opportunities

What has been done in this field so far?

Identify important stakeholders

Competence

Preconditions for supporting disabled jobseekers and employers in order to enhance disability inclusion

Objectives and outcome







#### **Additional material**

Key factors and starting points





- Everything starts with awareness of human rights and the rights of persons with disabilities.
- What is the general opinion on disability in our country?
- How can we deal with prejudice and change attitudes towards persons with disabilities in our country?
- How can we reach out to employers with our message to leave the first impression of a disabled person behind and to focus on competence?



Assessment of national challenges and opportunities

 What laws exist in our country related to employment of persons with disabilities:

Law on employment?

Anti-discrimination laws?

Quota legislation?

Are there designated civil servants responsible for disability issues in different levels of the governmental organization?

- What about accessibility in the environment and the society?
- Access to social services such as health and education?
- Is there available transportation from rural areas to municipalities or cities where there are job opportunities?



What has been done in this field so far?

- Has our country been beneficiary in international projects in this area?
  - O What has been the outcome?
  - O What have we learned?



Identify important stakeholders

- Are there disabled persons organizations (DPO) in the country?
- Are there Non-governmental organizations (NGO) in the country that provide service or employment for persons with disability?
- Are there healthcare providers available for persons in need of vocational rehabilitation?
- Are there employers' organizations that can be supportive?
- Are there trade unions that can be supportive?
- Is education on different levels available for persons with disability?
- What about vocational training? Can persons with disabilities join ordinary vocational training or are there training centers available for persons with disabilities?





- Are there national centers of competence in vocational rehabilitation?
- Is there competence within PES in vocational rehabilitation?
- Are there private providers of support to persons with disabilities?



Conditions for supporting disabled jobseekers and employers in order to enhance disability inclusion

- The preconditions in your country. What financial possibilities does the country have to cover grants and subsidies?
- Does the state budget already cover active labour market programs for people with disabilities or grants for workplace adaptations? How do they work, can they be developed?



Objectives and outcome

- What do we want to change and where do we start?
- How can we identify small steps that can be evaluated?
- Identify a target group. (Disabled woman, people in rural areas, young persons with disabilities)



#### **Further reading**

Job seekers with reduced work ability

Vocational rehabilitation

Support for job seekers with disabilities

Collaborations with other public agencies

The cooperation with the Social Insurance Agency

The Social Insurance Agency

Financial coordination



