Skills for digital workers

Skills developed in online platform work

- Computer literacy
- Analytical skills
- Organisational skills
- Personal dispositions
- Communication skill
- "Being an online worker"
- Learning skills
- Obtaining work on platforms
- Foreign languages
- Core technical skills

Microworkers vs. Online freelancers

- Microworkers
- Online freelancers
Policies to promote **skills in crowdwork**

- Policy makers should collaborate with platforms to experiment with **subsidized "micro-internships"** in platform work.

- **VET providers** to offer short online courses and workshops that meet crowdworkers’ **“just-in-time”** learning needs.

- Focus on **developing people’s’ self-regulatory learning skills**, capabilities and mindsets.

- **Continued focus on digital skills** in formal education.

- Consider adopting **portable portfolio functions** to allow workers to display/advertise/transfer qualifications/experiences.

- Engage with platform companies to examine ways of overcoming obstacles to cross-platform portability.