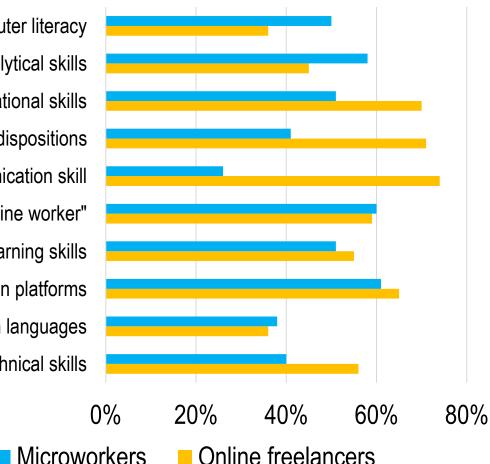
Skills for digital workers

Skills developed in online platform work

Computer literacy Analytical skills Organisational skills Personal dispositions Communication skill "Being an online worker" Learning skills Obtaining work on platforms Foreign languages Core technical skills

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Developing and matching skills in the online platform economy

Findings on new forms of digital work and learning from Cedefop's CrowdLearn study



Comparing microwork and online freelancing



Policies to promote skills in crowdwork



CEDEF

- Policy makers should collaborate with platforms to experiment with subsidized "micro-internships" in platform work
- VET providers to offer short online courses and workshops that meet crowdworkers' "just-in-time" learning needs
- Focus on developing people's' self-regulatory learning skills, capabilities and mindsets
- Continued focus on digital skills in formal education
- Consider adopting portable portfolio functions to allow workers to display/advertise/transfer qualifications/experiences
- Engage with platform companies to examine ways of overcoming obstacles to cross-platform portability