

## IT planned and emergency support services in the area of Microsoft SharePoint

Authorising department: Strategy and Resources

Deadline for expression of interest: open for application till 7 November 2021

Planned launch date: 8 November 2021

Budget: EUR 130,000

Scope of the procedure:

Provision of remote and onsite IT planned and emergency support services, during and outside ETF working hours, through highly qualified staff in the area of Microsoft SharePoint Online and related Office365 tasks.

Type of contract: Framework Service

Selection criteria - technical and professional capacity requested to the economic operator:

- To be Certified Gold or Silver Partner with Microsoft, in the area of Collaboration and Content
- To have performed Microsoft Share Point premises migration to cloud services for a customer of similar size to ETF within the last two years

Are you interested in this procedure?

Please send an email to [Procurement@etf.europa.eu](mailto:Procurement@etf.europa.eu) including:

- Title of the procedure
- Name, address and contact person of the legal entity<sup>i</sup> interested in participating in this procedure

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<sup>i</sup> Natural person, public body or private entity.