

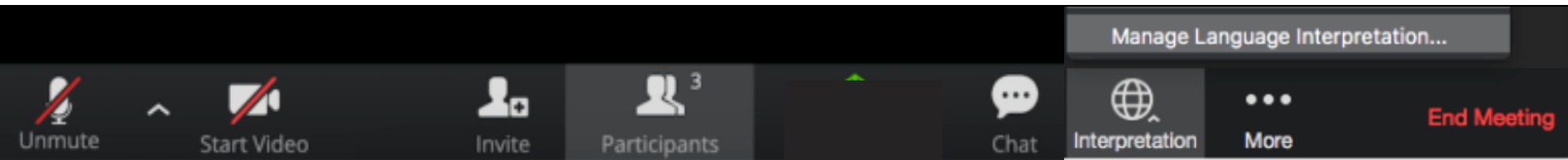
ETF Survey on the contribution on Civil Society Organisations to Human Capital Development in the context of Lifelong Learning

Workshop on the results of the survey in Serbia

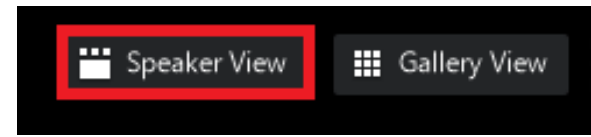
30 March 2021

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AGENDA (CENTRAL EUROPEAN TIME):

10.00-10.25	Welcome remarks <i>Chair: Lida Kita, Human Capital Development Expert - Israel, Serbia & Turkey, ETF</i> <i>Government of the Republic of Serbia</i> <i>Martin Klaucke, Head of Operations II, EU Delegation to the Republic of Serbia</i> <i>Hugues Moussy, Head of Systems Performance and Assessment Unit, Knowledge Hub Department, ETF</i>
10.25-10.35	CSOs and Human Capital Development under COVID-19 in Serbia - Survey objectives and methodology <i>Siria Taurelli, Senior Specialist in Governance and Lifelong Learning, ETF</i>
10.35-10.55	CSOs and Human Capital Development under COVID-19 in Serbia - Presentation of findings
10.55-11.10	Q & A <i>Aleksandra Calosevic, National expert</i>
11.10 – 11.15	<i>Break</i>
11.15-11.35	Group discussions in breakout rooms
11.35 – 11.45	Reporting
11.45-12.05	Cross-country analysis of contribution of CSOs to Human Capital Development in the context of LLL <i>Stylianos Karagiannis, ETF, Statistician and data analyst</i>
12.05-12.20	Open discussion
12.20-12.30	Wrap up and next steps <i>EU Delegation to Serbia, (tbc)</i> <i>Siria Taurelli, ETF, Senior Specialist in Governance and Lifelong Learning</i>

Why the ETF survey:

- 2030 Agenda, international and EU policies on lifelong learning (LLL) give value to non-formal and informal learning
- LLL implies a wide range of actors besides teachers in formal education
- Covid19 shows importance of non-formal and informal learning

OBJECTIVES OF THE ETF SURVEY

- Map the actions of Civil Society Organisations (CSOs) for non-formal and informal learning and employment (human capital development)
- Explore CSOs' response to a crisis, notably the COVID19 pandemic
- Feedback on CSOs' effectiveness

SCOPE OF THE ETF SURVEY

6 participating countries:

Albania, Jordan, Serbia, Tajikistan, Ukraine,
Uzbekistan

Eligible CSOs:

those active in non-formal learning, informal
learning, and employment-related services (HCD),
1 interview per CSO

CSOs ACTIONS MAPPED BY THE ETF SURVEY

- Skills development through non-formal and informal learning of young and adult people
- Services that link learning and employment
- Awareness raising and advocacy on skills development and employment
- Knowledge creation, utilisation and exchange on skills development and employment

CSOs IN THE ETF SURVEY

1. Types of CSOs in the ETF survey:

Non-governmental organisations (NGOs), community-based organisations (CBOs), and other non-state actors.

Variations between countries are possible, depending on national context.

2. CSOs that operate in:

non-formal learning, informal learning, and employment-related services (HCD).

CSOs must be active in HCD to be included in the survey, regardless of their size.

3. Examples – Youth organisations; organisations addressing special needs of children and adults; sectoral organisations; etc.

CIVIL SOCIETY ORGANIZATIONS: EU DEFINITION

An organisational structure whose members serve the general interest through a democratic process, and which plays the role of mediator between public authorities and citizens.

CSOs are non-State, non-profit making actors operating on an independent and accountable basis.

They are essential actors in building the foundations for broad-based democratic process, as well as for inclusive and sustainable growth.

Breakout room 1

(English only)

Sharing Experiences on Human Capital Development in COVID19 time – What Works and What Does not

Moderator: Lida Kita, ETF

Questions:

- Considering the new activities and changes made during Covid pandemic in Serbia over the past year, what has worked (and what has not)?
- Do you recognise your organisation in the survey findings in the area of “Response of CSOs to Covid19 pandemic effect”? Regarding :
 - changes of beneficiaries and activities
 - short-term and long-term learning

Breakout room 2

(with interpretation)

CSOs role in improving the quality and effectiveness of public policies in HCD

Moderator: Siria Taurelli, ETF

Questions:

- What is the role of CSOs in the policy cycle (strategy formulation, policy design, implementation, monitoring, evaluation and review), in Serbia?
- Do the CSOs participate in each of these steps?

Breakout room 3

(Serbian only)

CSOs dialogue with institutional stakeholders and policymakers

Moderator: Aleksandra Calosevic, National expert

Questions:

- What good practices exist in current dialogue in Serbia? What do you see as good elements ?
- What is missing in current dialogue? What should improve?
- How is the cooperation between Serbia and the EU supporting this dialogue?