

# AGENDA

ETF SURVEY ON THE CONTRIBUTION OF CIVIL SOCIETY  
ORGANIZATIONS TO HUMAN CAPITAL DEVELOPMENT IN THE  
CONTEXT OF LIFELONG LEARNING

ZOOM MEETING

24TH MARCH 2021, 11.00 CET

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## SUMMARY

The Covid 19 crisis has brought into focus that the Civil Society Organisations (CSOs) play a vital role by continuing their support to people's non-formal and informal learning. The lockdown or restriction of movement of people are significantly changing the context in which CSOs operate. Although often the situation is perceived as blocking many ongoing projects and activities, it can also stimulate new developments, creativity and provide new opportunities for CSOs.

This is one of the results of the 2020 survey of the European Training Foundation on the contribution on CSOs to Human Capital Development in times of Covid 19 crisis.

The survey covered Albania, Jordan, Serbia, Tajikistan, Ukraine, Uzbekistan and had the following purpose:

- Appraise the dynamics of the CSOs' operational capacity to assess their resilience, in particular proactivity vs. reactivity in a time of emergency, capacity to

- mobilise resources (human, financial), ability to address newly formed demands, innovation, and anticipation capacity,
- Analyse the complementarity of CSOs' action and local and national governments' education and employment measures in response to the pandemic,
  - Assess whether the Covid 19 crisis is changing the CSOs' roles and scope of work, following their intensified engagement during the crisis,
  - Gather feedback from learners on CSOs' effectiveness,
  - Establish contacts with a network of CSOs that operate in lifelong learning, non-formal and informal VET, skills learning, and employment services in six countries.

The **European Training Foundation** together with the **Agency for the Support of Civil Society of the Republic of Albania** organise an online meeting on **24 March 2021, 11.00am CET** to present the findings of the survey in Albania and the preliminary cross-country analysis. The meeting will provide an opportunity to discuss the survey results and jointly reflect on the CSOs' contribution to lifelong learning with representatives of CSOs, policy makers, donor organisations and other stakeholders.

The meeting will be conducted on Zoom in English/Albanian with simultaneous interpretation.

# ZOOM MEETING – 24/03/2020

11:00 – 13:40 CET

|               | Content   |
|---------------|---|
| 10:50 – 11:00 | Zoom connection open for participants   |
| 11:00 – 11:15 | Welcome and Introductions,<br>Dajna Sorensen, Deputy Minister, Ministry of Finance and Economy<br>Hugues Moussy, Head of Systems Performance and Assessment Unit,<br>Knowledge Hub Department, ETF<br>Andi Kananaj, Executive Director, AMSHC<br>Chair: Nadezda Solodjankina, HCD specialist, ETF   |
| 11:15 – 11:30 | Recent developments and future perspectives of CSOs work in Albania,<br>presentation by the AMSHC followed by Q&A   |
| 11:30 – 11:40 | CSOs and Human Capital Development under COVID-19 in Albania-<br>Objectives and methodology of the ETF survey<br>Siria Taurelli, Senior Specialist in Governance and Lifelong Learning, ETF   |
| 11:40 – 12:00 | CSOs and Human Capital Development under COVID-19 in Albania-<br>Findings from the ETF survey<br>Entela Kaleshi, national expert  |
| 12:00 – 12:15 | Q&A   |
| 12.15-12.20   | Introduction of the breakout rooms and short break  |
| 12.20– 12.45  | Breakout rooms by theme of the survey: <ul style="list-style-type: none"><li>➤ Breakout room 1: Sharing Experiences on Human Capital Development in COVID19 time – What Works and What Fails (EN only)</li><li>➤ Breakout room 2: CSOs crucial role in improving the quality and effectiveness of public policies in HCD (EN/AL with interpretation)</li><li>➤ Breakout room 3: CSOs dialogue with institutional stakeholders and policymaker (AL only)</li></ul> |
| 12.45 – 12.50 | Reporting from breakout sessions in plenary (1 rapporteur from each group will share the main outcomes of the discussion – 1.5minutes each)   |
| 12.50-13.10   | Cross-country analysis of contribution of CSOs to Human Capital Development in the context of Lifelong Learning<br>Stylios Karagiannis, Statistician and data analyst, ETF  |
| 13:10 – 13:20 | Q&A   |
| 13.20-13-40   | Open Discussion and Wrap up<br>Moderator: Siria Taurelli, Senior Specialist in Governance and Lifelong Learning, ETF  |